



**TAIRS 2019 Spring Regional Conference**  
**Abilene, Texas**  
**April 10-11, 2019**

**Wednesday, April 10, 2019**

- |               |   |
|---------------|---|
| 2:00pm-4:00pm | AIRS Testing<br>Community Conference Room, 2 <sup>nd</sup> floor<br>2-1-1 Texas A Call for Help Community Resource Center<br>240 Cypress Street |
| 2:00pm-4:00pm | 2-1-1 Texas A Call for Help Community Resource Center Tour<br>240 Cypress Street  |
| 6:00pm-9:00pm | Informal gathering for dinner meal at Perini Ranch<br>3002 FM 89, Buffalo Gap, TX 79508<br><u>Transportation and pay on your own</u>            |

**Thursday, April 11, 2019**

**Region 14 ESC North**

- |                |  |                   |
|----------------|--|-------------------|
| 8:00am-8:30am  | Registration   | Taylor Room Lobby |
| 8:30am-9:00am  | Welcome  | Taylor Room       |
| 9:00am-10:00am | Plenary Session One:<br>Call Handling Using Quality<br>Assessment and Referral Standards | Taylor Room       |

**Description: Presentation of the 15 elements used to measure an I&R. Learn the difference between information, referral and advocacy; empathy vs. sympathy, empowering vs. enabling, and confidentiality vs. anonymity. Panel will discuss: call monitoring, follow-ups, lethality assessment, advocacy, and mandatory reporting.**

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|-----------------|-------------------------------|-------------------|
| 10:00am-10:15am | Break: snacks/drinks provided | Taylor Room Lobby |
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10:15am-11:50am                      Plenary Session Two:                      Taylor Room  
Creating Relationships That Strengthen  
Your I&R's Ability to Better Serve Your Community

**Description: Utilizing the strengths of an organized I&R and outreach staff to create and maintain relationships that benefit the community during routine I&R, special projects and disaster.**

12:00pm-1:00pm                      Lunch/Networking                      Taylor Room

1:15pm-2:45pm                      Key Note Speaker:                      Taylor Room  
Justin Jones-Fosu

3:00pm-4:00pm                      Plenary Session Three:                      Taylor Room  
Database Basics

**Description: Getting the most out of your database, the importance of a Style Guide, inclusion in your policy and procedure, and timely updates.**

4:00pm-5:00pm                      Plenary Session Four:                      Taylor Room  
Mapping I&R Expertise  
and Best Practices in Texas

**Description: Break up into groups to identify experts and best practices in the field of I&R within their groups. A map of the State of Texas will be created and sent out to all participants with contact information for those identified.**

5:00pm                      Dismiss